

SAFETY ASSISTANT

Company: Midtown Association (MA)
Position: Safety Assistant (Non-Exempt)
Supervisor: Reports to Clean & Safe Manager
Location: 1401 21st Street, Unit A, Sacramento CA, 95811

Organization: The Midtown Association (MA) is a non-profit organization that promotes and protects the businesses in Midtown Sacramento through public service, support and advocacy. We offer advocacy, marketing, and clean & safe services. We are a drug free, equal opportunity employer.

Our Culture: The MA is a small but mighty office of six full time employee, several part time employees, and five expert consultants; governed by a board of artistic, fast paced and innovative property and business owners. We attract high-performing, highly ethical employees who truly care about their community. Our team works well together because we hold ourselves accountable to strong project management and compliment one another's strengths. Our office is a beautiful storefront with brick walls, open air meeting space, natural light, a coffee roaster, room for bike storage and more than 20 restaurants/coffee shops/bars within two blocks. Our office is business casual attire.

Position Summary and Requirements:

The primary role of the Safety Assistant is to provide homeless outreach, ensure public safety in midtown by being the eyes and ears of the police department, welcoming visitors, directing pedestrians, distributing safety material for outreach, and providing event support as needed.

Assistants should fulfill the tasks assigned to them with attention to detail, speed and a customer service attitude. When tasks are completed, they should be self-directed and find the next important task.

Basic Employment Qualifications:

All candidates should have; two years previous work experience in Social Work or homeless services and/or with a Business District, Trade Association or Downtown organization is preferred. Experience with Word Processing and email programs, the ability to speak and read English, the ability to lift up to 75 pounds, and be able to remain on their feet outdoors for up to 10 hours per day in potentially inclement weather. Position requires riding a patrol bike. All candidates should anticipate pre-employment background checks, driving record checks, and drug screening with



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the potential for on-going drug screening based on job tasks. High school diploma or GED is required. Reliable transportation is required. Clean DMV driving record.

Essential Duties & Responsibilities:

- Demonstrate an ability to follow detailed routes and schedules as established by Operations Director/Clean & Safe Manager
- Ability to routinely communicate professionally with Police Department, as well as property and business owners
- Ability to interact with all types of individuals in the community and remain calm under stressful situations with unpredictable individuals
- Respond in a timely manner to all service calls within the PBID boundaries
- Assist with visitor outreach
- Work closely with Sacramento Steps Forward Navigator to connect the homeless population with social services
- Assist businesses and property owners with the issuance of Notices of Trespass with the City Police Department
- Pro-actively monitor district hotspots for homeless relocation
- Assist maintenance team members with clean-up of homeless encampments
- Assist maintenance team in breakdown of our Midtown Farmers Market on Saturdays
- Work cooperatively with colleagues, supervisor's administrators and stakeholders
- Manual physical labor, with or without reasonable accommodation, lifting and moving materials equipment and supplies up to 75lbs with assistance
- Maintain behavior appropriate to performing and accomplishing assigned duties
- Demonstrate ethical behavior
- Thoroughly document all work activity through Geo-Pal software
- Report any unsafe conditions or operational issues to supervisor
- Keep informed of the latest program developments and district updates
- Provide business outreach and event and programming assistance as assigned
- Other duties as assigned

Work Environment:

The work environment is located primarily outside and consists of completing tasks involving daily patrols of the district, homeless interaction including move-a-long's and connecting individuals with Navigator assistance, and assisting visitors with questions about Midtown. Additional tasks include assistance with events and removal of homeless encampments. Conditions range from working outside in all types of inclement weather. Some work will involve hazardous and unsanitary



conditions. Must be able to work around varying degrees of noise. Interruptions of work are routine. Flexibility and patience are required. Must be self-motivated and able to complete job assignments without direct supervision. Must be able to work under stressful conditions.

Benefits:

This is a full time, non-exempt, hourly position at 40 hours per week. Schedule is Monday through Saturday, between the hours between 7am-9pm, with some variations for special events.

Full Time: The Midtown Association has a very generous benefit package after the probationary period; 10 days sick time, 12 days PTO, public holidays, 401k with match, Flex-spend account, Life Insurance, Health Insurance, and Parking.

Hourly: \$13.00

Requirements for Application:

- Cover Letter and Resume
- DMV Record
- Minimum of two references

Applicants should be submit all required documents via email to luis@exploremidtown.org

Midtown Association is an Equal Opportunity Employer (EOE).



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